METHOD AND SYSTEM FOR ONLINE PRINTER ERROR DATABASE Travis J. Parry Docket No. 10008075-1 Attorney/Agent: Stephen R. Ormiston Telephone: (208) 396-2544 Sheet 1 of 3

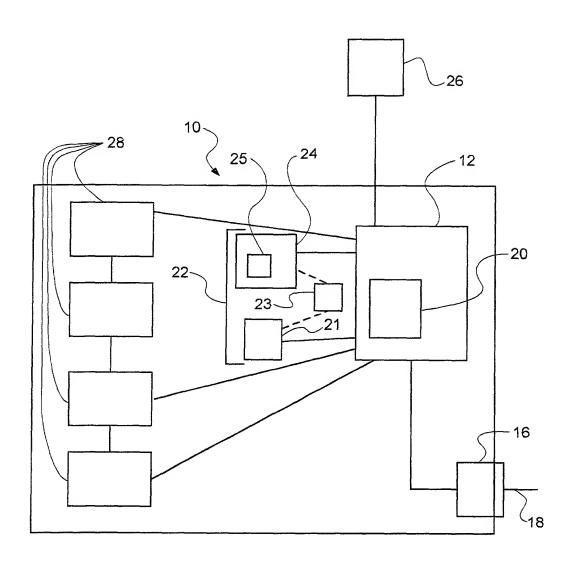


FIG. 1

## METHOD AND SYSTEM FOR ONLINE PRINTER ERROR DATABASE Travis I Parry

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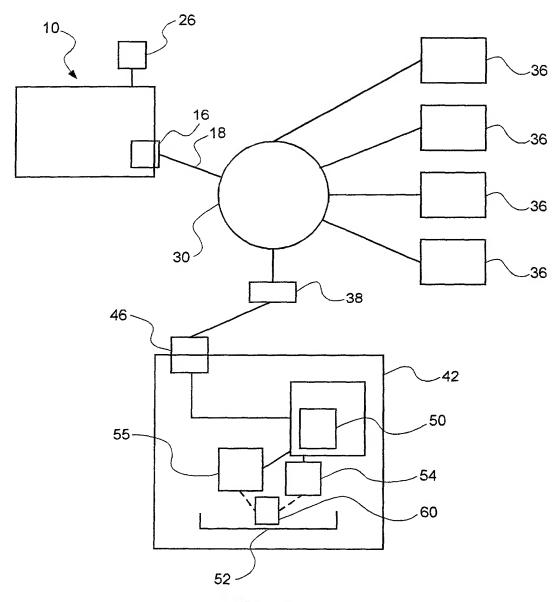


FIG. 2

## METHOD AND SYSTEM FOR ONLINE PRINTER ERROR DATABASE Travis J. Parry

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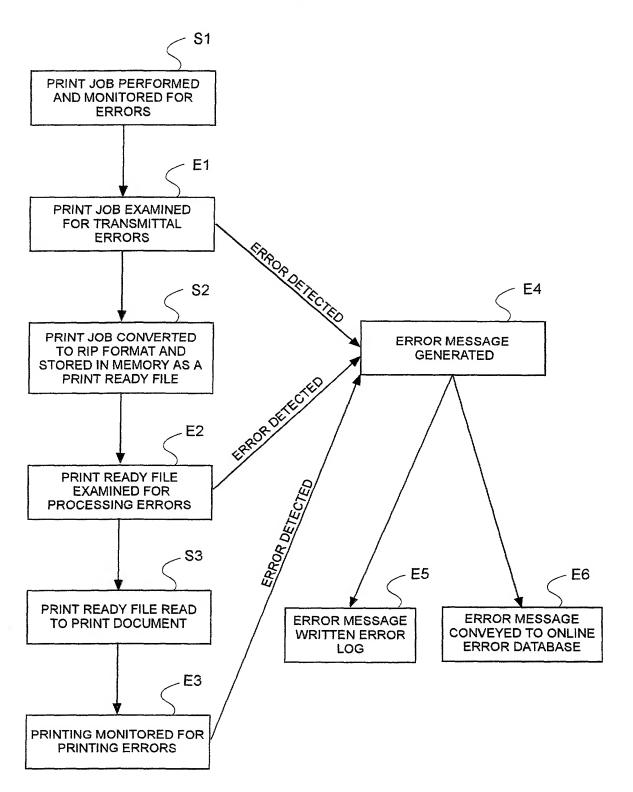


FIG. 3